



ECCV 2019 Rates FAQs

Q: Why does ECCV seem to increase water rates each year?

A: The ECCV Board of Directors increases water rates gradually each year to ensure sufficient funding for operations and maintenance of ECCV's system. This approach helps avoid a situation where rates would dramatically increase from one year to the next.

Q: How much will overall rate and fee increases affect my bill in a month?

A: Overall bill amounts will vary based on usage. The overall bill includes water usage, sanitary sewer fee, administration fee, and sustainable water assurance fee. On average, ECCV customers will see an overall increase of 3.4% on their monthly bill. For a customer using 5,000 gallons a month, that means an increase of \$2.75 per month.

Q: How will increases in water rates affect my monthly bill?

A: Water service rates are increasing on average 3.9% based on your monthly water usage. A customer using 5,000 gallons can expect an increase of 75 cents per month. A customer using 10,000 gallons can expect an increase of two dollars per month.

Q: Why is the sewer fee increasing this year?

A: ECCV does not have a wastewater facility and instead connects to the City of Aurora's system. The \$1.50 increase in wastewater fees reflects the additional service rate of Aurora. The wastewater fee increased from \$34.50 to \$36.00 per month.

Q: Why is the administration fee increasing this year?

A: Customer water meters will be replaced in ten-year cycles to keep up with modern, rapidly changing systems. ECCV has previously worked in 15-year cycles to replace meters. The 50 cent increase in the administration fee supports costs to update these systems more frequently. The administration fee increased from \$6.00 to \$6.50 per month in 2019. Modern metering technology provides customers with the ability to monitor their water usage, and be notified of



potential leaks. Call ECCV at 303-693-3800 or email info@eccv.org to see if your meter supports this technology or request a meter that does.

Q: Did the sustainable water assurance fee increase?

A: No the sustainable water assurance fee did not increase.