



# WATER WHYS

January 2015

*A Water Wise Info-Source...  
Sustaining our community by providing safe, reliable water*

## 2015 Residential Rates and Fees

Water usage rates for ECCV customers will increase approximately 2% in 2015 (see table on right). Water usage rates and fees are adopted by the Board of Directors and are classified by customer type (residential, commercial, etc).

Usage (gallons)	2014	2015
0 - 5,000	\$3.20	\$3.35
6,000 – 20,000	\$5.40	\$5.45
21,000 – 30,000	\$8.50	\$8.50
31,000 – 40,000	\$10.50	\$10.75
Over 41,000	\$12.50	\$12.50

The table below shows the change in monthly flat fees. The administration fee covers the costs of meter replacement, meter reading, billing, and payment processing fees. Sanitary sewer fees are increasing as this is due to an increase in rates charged by the Metro Wastewater Reclamation District for planned environmental and infrastructure enhancements to improve water quality in the South Platte River. The Northern Project fee reflects the cost of Northern Project water rights, infrastructure, and ECCV’s state-of-the art water treatment plant.

Fixed Fees	2014	2015
Administration	\$5.50	\$6.00
Sewer	\$32.70	\$34.50
Northern Project	\$25.00	\$25.00

A complete list of Rates, Fees and Charges may be found at [www.eccv.org/customer-service/rate-fees-charges](http://www.eccv.org/customer-service/rate-fees-charges)

## 2015 Meter Reading Schedule



ECCV makes it a priority to read customers’ meters accurately, efficiently, and consistently. The 2015 residential meter reading schedule groups communities into three cycles to help customers plan watering, and anticipate readings and billing statements. Meter reading periods range from 27 to 34 days, pending adverse weather or unforeseen circumstances. On average, meters are read every 28 days from May through September and 32 days the remaining months.

For detailed information about the reading dates for your subdivision, please visit [www.eccv.org/customer-service/residential-billing-cycle](http://www.eccv.org/customer-service/residential-billing-cycle).

# TRANSPONDER

## Replacement in 2015



ECCV uses transponders connected to customer water meters to collect meter reading information.

# 10

Transponder batteries start to run out after ten years.

# 2,000

Transponders ECCV wants to replace in 2015.



On average, it takes ECCV about 20 minutes to replace a transponder.



ECCV will be notifying customers who may need to call the district to schedule a time to replace transponders (especially for homes with water meters located in basements).

## Even 'Flushable' Wipes Can Cause Problems

Disinfecting wipes have become increasingly popular alternatives to toilet paper. However, these products are contributing to big problems in sewer systems throughout the country.

Most wipes, even those labeled 'flushable,' do not disintegrate like toilet paper. As a result, these wipes can clog customer's service lines, main sewer lines and create backups. In some cases, wipes have even jammed filtering systems at sewage treatment plants.

ECCV works to keep its sanitary sewer system clean and free of blockages. You can help in this effort by only flushing toilet paper.

Wipes, and other products including facial tissues and paper towels, should be disposed of in the trash.

## ECCV Completes Sale of Western Waterline

This past fall ECCV completed the \$34 million sale of its Western Waterline to the South Metro WISE Authority (SMWA) and Denver Water. The waterline runs along E-470 and was constructed to allow ECCV to transport water to the District from its Western Well Field in Highlands Ranch. The waterline will now be used to deliver renewable water to residents in Castle Rock, Parker, Highlands Ranch and other South Metro communities. ECCV will retain capacity in the line and continue to transport water from its Western Well Field. However the District's responsibility for ongoing waterline operations, maintenance, and replacement costs will be reduced from 100 percent to 15 percent.

ECCV will re-invest the proceeds from this sale to finance a series of projects intended to bolster the District's use of renewable water supplies.