



April 2022

WATER WHYS

The Latest from ECCV

Sustaining our community by providing safe, reliable water

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Mind the Air Gap

Whether it's a faucet or hose, water is supposed to move one way through it: out. When water gets pulled back in through these exits, it's called a backflow and can pose big problems. ECCV works with commercial users to make sure backflow preventers are in place and working properly, but backflow prevention is up to all of us.



Many home water systems include a backflow prevention valve that can keep water from being siphoned back into the system if a pipe breaks. However, backflows are also possible when filling pools, hot tubs, or troughs with a hose. While prevention devices are available, the simplest way to prevent backflows is to create an air gap. This is as easy as making sure hoses or faucets aren't submerged during filling. So long as there's space between the end of the hose and the surface of the pooling water, physics will take care of the rest and keep your home and neighborhood water systems free of backflow risk.



Water & Sanitation District

303-693-3800
 6201 S Gun Club Rd
 Aurora, CO 80016
 info@eccv.org



Make the E-Bill Switch

Go from mailbox to inbox with e-billing from ECCV. E-bills provide an easy, de-cluttering way to stay on top of monthly service payments. Customers can still pay by mail, phone, online, or in-person after switching to e-bills.

There are two ways to switch to e-billing. Customers can visit www.eccv.org/contact, to fill-in and submit a brief form. Let us know you would like to switch to e-billing in the comment area. Once submitted, you'll receive an email confirmation of the switch within 24 hours. Customers can also switch to e-bills when logged-in to their online payment portal. Look for the "Communication Preferences" tab in the main menu. Click it and enter your preferred email address. In the area of the page marked "Correspondence," click the Email box for "Statements". Make sure to click the "Save" button when finished.

If you have additional questions about getting set up with e-bills, or would like assistance to get started, we can help. Give us a call at 303-693-3800, email info@eccv.org, or use our live chat feature at www.eccv.org.



ECCV is partnering with Resource Central this year to offer its **Slow the Flow** sprinkler consultations free of charge. These consultations take the guesswork out of outdoor watering.

A technician will visit your yard to:

- 💧 Inspect the system
- 💧 Conduct tests to measure how much water your system puts out and how evenly water covers your lawn
- 💧 Take soil samples to determine root depth and soil type

These findings will then be compiled within 24 hours to provide you with a customized report including a recommended watering schedule, any repair recommendations, and tips to maximize the efficiency of the system. Register for a consultation at ResourceCentral.org/SlowtheFlow/Sprinklers or call 303-999-3824. Resource Central will then follow-up with you by phone or email beginning in May to schedule your free consultation.


Residential/Commercial Customers | Effective April 1-October 31, 2022

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
EVEN Numbered Addresses	ODD Numbered Addresses	EVEN Numbered Addresses	ODD Numbered Addresses	EVEN Numbered Addresses	NO Watering for Residential & Commercial Customers	ODD Numbered Addresses

ECCV uses an outdoor watering schedule to help conserve water and meet demand in a time of year where water use is at its highest. From April 1 through October 31, ECCV customers can run sprinkler systems three days per week. Spot watering with a hose is permitted any day. Your watering schedule is determined by your address. Consult the schedule above to verify your watering days. The three-day per week schedule allows for healthy lawns, but also conserves water throughout the District.

As a reminder, you'll likely see a noticeable increase to your monthly water bills when you begin running sprinkler systems. For most homes, outdoor watering accounts for the majority of a home's annual water use. ECCV's Water Efficiency Specialist can work with you to find ways to get the most out of your watering and potentially reduce your water bill. Email conservation@eccv.org to learn more or find general outdoor watering tips at www.eccv.org/conservation.





eccv.org/conservation

Guide to Spring & Summer Water Savings

- 💧 Email conservation@eccv.org to attend an upcoming virtual conservation class and look for more information on Nextdoor and our upcoming conservation newsletters.
- 💧 Start slow. Spring storms and cooler temperatures can allow lawns to get by on one or two watering days per week early in the season.
- 💧 Set sprinkler systems to run at the very end (after 9pm) or very beginning (after midnight) of your watering days.
- 💧 Run three watering cycles, one hour apart, per zone. Giving soil time to absorb water prevents waste while giving lawns the water they need.

